

Crème Soda Events Privacy Policy

Last updated: 2025/11/11

1. Who are we?

The website **cremesodaevenements.com** is owned by **Crème Soda Événements Inc.**, a company specializing in event design and planning. This policy aims to inform you about how we collect, use, and protect your personal information.

2. Data Collected

Through our **contact form**, we collect only the following information:

- First and last name
- Telephone number
- Email address
- Company name (if provided)
- Message and event information voluntarily provided

3. Use of Data

The information collected is used solely to:

- **Reply to your requests** submitted via the form;
- **Contact you** regarding a service or follow-up information.

No data is used for marketing, profiling, or sending promotional communications.

4. Data Retention

Data submitted via the contact form is retained for a maximum of **24 months** following our last exchange unless a contractual relationship is established. In that case, some data may be retained for longer periods for administrative, legal, or tax reasons.

5. Data Sharing

Your data is not **sold, rented, or shared** with third parties, except in the following cases:

- If required by law;
- If necessary to fulfill your request (e.g. subcontractors for an event, only with your consent).

6. Security

Your data is hosted on secure servers, with protective measures against unauthorized access, loss or disclosure.

7. Your Rights

You can, at any time:

- Request access to your data;
- Request its correction or deletion.

For any request:

hello@cremesodaevenements.com

8. Cookies

This website only uses **technical** cookies. You can manage your preferences in your browser.

9. Contact

For any questions or requests related to privacy:

Crème Soda Événements inc.

Email: hello@cremesodaevenements.com