

Crème Soda Events Privacy Policy

Last updated: 2025/11/11

1. Who are we?

The website **cremesodaevenements.com** is owned by **Crème Soda Événements Inc.**, a company specializing in event design and planning. This policy aims to inform you about how we collect, use, and protect your personal information.

2. Data Collected

Through our **contact form**, we collect only the following information:

- First and last name
 - Telephone number
 - Email address
 - Company name (if provided)
 - Message and event information voluntarily provided
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3. Use of Data

The information collected is used solely to:

- **Reply to your requests** submitted via the form;
- **Contact you** regarding a service or follow-up information.

No data is used for marketing, profiling, or sending promotional communications.

4. Data Retention

Data submitted via the contact form is retained for a maximum of **24 months** following our last exchange unless a contractual relationship is established. In that case, some data may be retained for longer periods for administrative, legal, or tax reasons.

5. Data Sharing

Your data is not **sold, rented, or shared** with third parties, except in the following cases:

- If required by law;
 - If necessary to fulfill your request (e.g. subcontractors for an event, only with your consent).
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6. Security

Your data is hosted on secure servers, with protective measures against unauthorized access, loss or disclosure.

7. Your Rights

You can, at any time:

- Request access to your data;
- Request its correction or deletion.

For any request:

hello@cremesodaevenements.com

8. Cookies

This website only uses **technical** cookies. You can manage your preferences in your browser.

9. Contact

For any questions or requests related to privacy:

Crème Soda Événements inc.

Email: hello@cremesodaevenements.com